

• Why register my pet's microchips?

Every year more than 6 million pets are either lost or stolen in the US. Registering your pet's microchip increases the likelihood of the pet being returned to you by as much as 50% and is the best chance of lost pets being returned home in the case of accidental separation.

• How the Pestablished registry works

No matter what manufacturer your pet's chip came from, you are able to register the chip in the Petstablished microchip registry (I.E. If it's a Home Again chip you can still register the chip and it will show up in the registry if your pet goes missing). Once a chip is registered in the Petstablished database, if the pet gets lost, whoever finds the pet will be able to look up the chip number and find the owner's information on the Petstablished website at https://www.petstablished.com/microchip_search.

We are also a participating registry with the American Animals Hospital Association's (AAHA) www.petmicrochiplookup.org, the largest centralized database for pet microchip lookup in the country. What this means is that any chip registered in our database will also show up in a search on [petmicrochiplookup.org](http://www.petmicrochiplookup.org) as a chip that is registered with Petstablished. This makes it much easier for someone to find the pet's owner if a pet is lost and the pet is registered with Petstablished. For more information, please visit http://www.petmicrochiplookup.org/participating_companies.aspx.

• Okay, so what do I have to do?

Once your adoption has been processed by the organization you adopted from, you'll receive an email from Petstablished with a link to create an account/password which includes all of your pet's important information, including medical records, microchip number, and any other documents the rescue or shelter has sent you. Once you click the link and create a password for your account, you can log in to update your pet's medical records and microchip information at any time. To register your pet's microchip and create your account, the steps are as follows:

- **Step 1** In the email you receive from Petstablished, click Access My Pet's Information and create a password.
- **Step 2** Once in your account, you will automatically see your pet(s).
- **Step 3** Scroll to the pet you adopted, and click Register Microchip or Update Microchip Info.
- **Step 4** Input all requested information by clicking the tabs (Primary Contact, Secondary Contact, Purchase), including the microchip number, breed info (if known), an alternate contact, and other details about your pet. Once you click the Purchase tab and submit payment details, you will receive an email confirmation notifying you that your pet's microchip has been registered (as long as payment has gone through).

• I didn't receive an email with a link to create an account/password

If you did not receive an email asking you to create a password, please email support@petstablished.com and provide the name of the pet, the microchip number, and the name of the organization you adopted from. Once we get this information we can manually send you the direct link to your pet's information. PLEASE DO NOT manually create an account with Petstablished and add the pet yourself. We already have the pet's information ready to transfer over from the organization you adopted from. Thanks!

Contact us

If you have any questions, please call us at **855-684-3184** or email us at support@petstablished.com.